



Feedback Form

Rowe Training & Consulting is committed to excellent client services and welcomes your feedback to recognise best practice and provide continuous improvement to our processes and services.

Please comment on the following areas

Administration

Please circle the rating closest to your experiences.

Satisfaction Rating

- 1) Unsatisfactory 2) Basic 3) Satisfactory 4) Effective 5) Highly Effective

Have you any comments on the administration and/or customer service you have received from Rowe Training & Consulting

Website & Marketing

Please circle the rating closest to your experiences.

Satisfaction Rating

- 1) Unsatisfactory 2) Basic 3) Satisfactory 4) Effective 5) Highly Effective

Have you any comments on the marketing service you have received from Rowe Training & Consulting



Moodle & E-Learning

Please circle the rating closest to your experiences.

Satisfaction Rating

1) Unsatisfactory 2) Basic 3) Satisfactory 4) Effective 5) Highly Effective

Have you any comments on moodle and the E-Learning Content at Rowe Training & Consulting

Course Management

Please circle the rating closest to your experiences.

Satisfaction Rating

1) Unsatisfactory 2) Basic 3) Satisfactory 4) Effective 5) Highly Effective

Have you any comments on the course management at Rowe Training & Consulting

Training

Please circle the rating closest to your experiences.

Satisfaction Rating

1) Unsatisfactory 2) Basic 3) Satisfactory 4) Effective 5) Highly Effective

Have you any comments on the training practices at Rowe Training.



Additional Feedback

Any comments in general about Rowe Training & Consulting that would assist with continuous improvement of the organisation

(Optional)

Name: _____

Phone: _____

Email: _____

As part of this commitment to quality we would like to ensure all our stakeholders (including students, employers, and staff) have the opportunity to register any feedback they may have regarding the quality of our services.

Where practicable every effort will be made to respond to named clients within a thirty day period. All comments and suggestions will be monitored and analyzed and where appropriate changes will be made as part of the continuous improvement processes of Rowe Training & Consulting.